

# Covid Safety Guidelines

April, 2022

The Shepherd's Center of Richmond follows the recommended advice of the Centers for Disease Control and Prevention (CDC), the state of VA, and our own Covid Task Force, for guidance on best practices during the pandemic. Below are our most current *Covid Safety Guidelines*. Please review them before scheduling services.



Both clients and volunteer drivers have the option to follow these guidelines based on individual safety needs and comfort level. Please discuss your needs with your driver or with staff. We can be reached at 804-355-7282.

1. Masks are optional for both clients and drivers.
2. Masks should be worn if:
  - your driver asks you to,
  - you will be entering a facility that requires masks,
  - Covid cases increase significantly and mask mandates resume.
3. Inform staff of your vaccination status, including boosters. Vaccinated clients are more likely to get a volunteer driver than unvaccinated clients.
4. You can request up to 1 medical ride per week.
5. Grocery shopping can be done in-store, with a volunteer. You can still ask for a volunteer to shop for you and deliver to your home if you prefer.
6. We are once again able to assist clients that need a steadying hand while walking, or help getting in and out of cars.
7. Clients no longer need to sit in the back seat on the passenger side.
8. Your driver can accompany you into the medical facility instead of waiting outside.
9. If you feel unwell, or are experiencing COVID symptoms, please call 804-355-7282 and cancel your ride. TSCOR staff will contact your driver/volunteer and let them know.